# The Executive Guide To Healthcare Kaizen Leadership For A Continuously Learning And Improving Organization

On the MendThe Financial Times Guide to Executive HealthMedical Executive Committee Essentials HandbookHealthcare KaizenTotal Care ManagementThe Executive Guide to Understanding and Implementing Baldrige in Healthcare:The **Executive Medical Services ProfessionalThe** Healthcare Executive's Guide to Allocating CapitalOfficial (ISC)2 Guide to the HCISPP CBKManaging EthicallyHospitalistsStory-Based Inquiry: A Manual for Investigative JournalistsExecutive's Guide to Solvency IIPhoenix Leadership for BusinessThe Hospital Executive's Guide to Physician StaffingHealthcare Executive Compensation Diversity on the Executive Path The Healthcare Executive's Guide to Effective Interim LeadershipThe Executive Guide to Healthcare KaizenUnequal Treatment: The Healthcare Executive's Guide to Urgent Care Centers and Freestanding EdsHealthcare GovernanceTyler's GuideThe Healthcare Executive's Simple Guide to FMVThe Executive's Guide to Controlling Health Care and Disability CostsThe Healthcare Executive's Guide to Aco StrategyThe Hospital Executive's Guide to Emergency Department Management, Second EditionExecutive Functions in Health and DiseaseManaging Healthcare EthicallyThe Hospital Executive's Guide to Emergency Department

ManagementClinical Practice Guidelines We Can TrustTyler's GuideRegistries for Evaluating Patient OutcomesThe Healthcare Executive's Guide to Navigating the Surgical Suite: A Roadmap to the OR and Perioperative ServicesHealth Professions EducationThe Executive's Guide to Health and FitnessThe Executive's Guide to Electronic Health RecordsThe Healthcare Executive's Guide to Physician-Hospital AlignmentMarketing MattersManagement on the Mend

#### On the Mend

This title is also available for the Kindle and Kindle Fire. Visit Amazon.com for more information. Executive compensation is an issue all healthcare organizations face. This new book, written by a healthcare executive compensation expert, helps CEOs and board compensation committees deal with issues such as compensation philosophy, the structure of the executive compensation program, the balance among its components, the emphasis on payfor-performance, and the challenges of governing executive compensation. Most chapters end with a set of related best practices. They are addressed to trustees as advice on governing executive compensation and to CEOs as advice on managing compensation for other executives. Topics covered include: Defining the level of compensation needed to attract and retain talented leaders Designing and administering incentive compensation plans--both annual and long term Deciding whether to provide perquisites to executives Structuring employment

agreements and severance policies Understanding the board's or compensation committee's role in overseeing executive compensation

#### The Financial Times Guide to Executive Health

The Healthcare Executive's Guide to Urgent Care Centers and Freestanding EDs A blueprint for planning, building, and operating a successful urgent care center or freestanding ED. One in five Americans lacks adequate access to primary care physicians and even those patients with insurance and a primary care doctor can struggle to get same-day appointments, leaving many seeking treatment in overcrowded, high-cost emergency departments. Urgent care centers offer patients a lower-cost, convenient alternative to hospitals. For providers, these centers represent new business opportunities. This roadmap to urgent care centers will help you and your organization: Create a financial plan Determine whether to lease or build Develop an efficient staffing model Effectively market the urgent care center Learn strategies to grow and expand the urgent care center's services Take a look at the table of contents Chapter 1: Healthcare Market for Urgent Care Centers and Freestanding EDs Changing Insurance Landscape Cost of Care Access to Care Defining Urgent Care Facilities ED and Urgent Care Interface Chapter 2: Affiliation and Ownership Business Case Affiliation Urgent Care Models Independent Urgent Care Models Chapter 3: Creating a Financial Plan Market Considerations Financing 101

Chapter 4: Facility Considerations Location Is Crucial Lease vs. Ownership Defining Internal Spaces Equipment and Supply Needs Chapter 5: Billing, Coding, Collections Insurance Participation Strategies Determining Which Payers to Work With Contract Negotiations Billing for Services Chapter 6: Human Resources and Staffing Hiring the Right People Staffing Requirements Staffing Hours Staffing Based on Clinic Model Chapter 7: Ancillary Testing: Laboratory and Radiology Services Determining What Laboratory Services to Provide Determining What Radiology Services to Provide Chapter 8: Clinical Patient Care Types of Clinical Conditions Treated Medical Staff Issues Medical Emergencies A Few Clinical Pearls of Wisdom Chapter 9: Patient Satisfaction: Creating and Delivering the Right **Expectations The Cost of Dissatisfied Patients** Improving Patient Satisfaction Specific Techniques to Satisfy Your Patients Quality Issues Chapter 10: Marketing Strategies Tailoring the Marketing Message Building the Market Plan Marketing Basics Chapter 11: Safety and Risk Management A Culture of Safety and Preventing Harm A Systematic Approach Reducing Errors and Preventing Harm Military Aviation and Urgent Care Medicine Taking a Walk Stay Focused on Ongoing Operations Chapter 12: Strategies to Expand **Urgent Care Business Occupational Medicine** Immunization Clinic Travel Medicine Physical Examinations Hospital Affiliated Clinics Chapter 13: The Freestanding Emergency Department Principles of the Freestanding ED Access to care Chapter 14: Retail Clinics Basics of Retail Clinics Chapter 15: Urgent Care Centers as Part of Accountable Care Organization ACO Concept ACO Structure  $\frac{Page}{4/30}$ 

Documentation and Electronic Health Records Urgent Care Centers and ACOs Chapter 16: The Ideal Urgent Care Clinic Planning the "I Have a Dream" Clinic

#### **Medical Executive Committee Essentials Handbook**

#### **Healthcare Kaizen**

Healthcare Kaizen focuses on the principles and methods of daily continuous improvement, or Kaizen, for healthcare professionals and organizations. Kaizen is a Japanese word that means "change for the better," as popularized by Masaaki Imai in his 1986 book Kaizen: The Key to Japan's Competitive Success and through the books of Norman Bodek, both o

#### **Total Care Management**

Medical Services Professionals (MSPs) hold a unique place in the healthcare industry. Medical Staff leaders, practitioners and providers rely on MSPs to ensure qualitative regulatory compliance, performance improvement, accreditation, credentialing and governance for physicians, practitioners, and other healthcare providers. MSPs ensure the design, implementation, and maintenance of current industry practices to promote quality patient care. Their roles are rapidly changing due to competition, increased government influence, and vast changes in technology that demand for service delivery improvements worldwide. The successful

MSP will require a formal professional development plan, comprised of skills and knowledge for both personal and career choices as the industry moves into the future. This book is presented in an easy to read format and contains a series of building blocks, "points" to navigate career progression logically. Each point highlights solutions for MSPs to test and apply with real-life stories interspersed to illustrate points. This book contains a helpful glossary, sample job descriptions, and terms specific to the MSP.

## The Executive Guide to Understanding and Implementing Baldrige in Healthcare:

Recent polls have shown that CEOs today consider rising and uncontrollable health care costs to be the number one threat to keeping their organizations competitive. Even worse, many executives feel there is little they can do to regain control of exploding health and disability costs. This is the first book written specifically for executives, providing both a strategic blueprint and real-world examples for how employers can control and even reduce these spiraling costs. The Executive's Guide to Controlling Health Care and Disability Costs addresses the issues of health care, workers' compensation, and disability costs from a managerial and strategic perspective. You'll find innovative new ways to take action and examples from leading organizations that have achieved success.

#### The Executive Medical Services

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Professional

### The Healthcare Executive's Guide to Allocating Capital

A straightforward guide to the evolution, benefits, and implementation of Solvency II Providing a guide to the evolution, practice, benefits, and implementation of Solvency II, Executive's Guide to Solvency II deftly covers this major European regulation which ensures that insurers can meet their risk-based liabilities over a one-year period to a 99.5% certainty. Part of the Wiley and SAS Business series, this book will guide you through Solvency II, especially if you need to understand the subtleties of Solvency II and risk-based capital in basic business language. Among the topics covered in this essential book are: Background to Solvency II Learning from the Basel Approach The Economic Balance Sheet Internal Models People, Process, and Technology Business Benefits of Solvency II Executive's Guide to Solvency II has as its aim an explanation for executives, practitioners, consultants, and others interested in the Solvency II process and the implications thereof, to understand how and why the directive originated, what its goals are, and what some of the complexities are. There is an emphasis on what in practice should be leveraged upon to achieve implementation, specifically data, processes, and systems, as well as recognition of the close alignment demanded between actuaries, the risk department, IT, and the business itself.

#### Official (ISC)2 Guide to the HCISPP CBK

Increasingly, business people are waking up to the fact that prolonged stress can be extremely damaging--but they just don't know what to do about it. If stress is not tackled, mental and physical health suffer and people become less productive, less effective, and more destructive--as well as ill. This book is the health and lifestyle coach for the intelligent business person. It takes a positive approach to managing your own health and across all areas: physical, psychological, spiritual and ethical. High-profile case studies--of business and political figures from past and present--highlight the issues. Health is your greatest asset and you should manage it as you would any other valuable commodity. "The FT Guide to Executive Health" helps you to build on strengths, identify weaknesses, and develop strategies to combat risk.

#### **Managing Ethically**

Timely advice and strategies for overcoming the healthcare reform challenges to your ED! The January 2014 Affordable Care Act (ACA) rollout will impact your hospital's ED for years to come. The Hospital Executive's Guide to Emergency Department Management, a best-selling book now in its second edition, offers effective strategies and solutions to help you meet the challenges your ED faces in the post-ACA healthcare climate. In this timely new book, you will find refined tactics for dealing with increased patient flow, efficiently handling the needs of special

populations, crafting models of compensation and physician employment, and much more. The authors of this book, Kirk B. Jensen, MD, MBA, FACEP, and Daniel Kirkpatrick, MHA, FACHE, have worked within countless hospital systems over many years with the sole purpose of improving ED performance, quality of care, and the bottom line. The Hospital Executive's Guide to Emergency Department Management, Second Edition, is an essential resource for ED executives determined to remain financially sustainable while incorporating new models of reimbursement, compensation, and physician employment in the era of healthcare reform. Key new topics include: A new chapter discussing the ACA's impact on the provision of emergency services A new chapter presenting considerations and strategies for managing the needs of special ED patient groups, including psychiatric and geriatric populations The essential road map to operational excellence in your ED!

#### **Hospitalists**

The world continues to ride a wave of turmoil, challenging leaders like never before. New laws, competitive markets and the need to respond to the demands of corporate boards and stockholders unnerve even the most senior of leaders resulting in progressively shorter tenures of those in leadership positions. The modern leader needs to be increasingly resilient and their leadership must be entirely relevant to their organizations and the industry. Phoenix Leadership for Business: An Executive's

Strategy for Relevance and Resilience provides a brand new, innovative concept, that of the Phoenix Leader, with proven strategies and approaches to evolve your leadership approach to one that is flexible, powerful and effective. This book utilizes the strong metaphor of a Phoenix and identifies all of the necessary techniques that leaders need to improve profitability, resource management and organizational success thus improving their relevance to the company. This book introduces a new paradigm created by Val Gokenbach for leadership in complex organizations and provides effective strategies that will guide leaders in the business field. Val possesses a doctoral degree in Management and organizational leadership and over 40 years of experience as a healthcare executive. She is also a leadership consultant, professor, executive coach and author on leadership topics. You, as a business leader, will learn to reinvent yourself by putting her proven concepts into effect to become a Phoenix in your organization.

### Story-Based Inquiry: A Manual for Investigative Journalists

#### **Executive's Guide to Solvency II**

This User's Guide is intended to support the design, implementation, analysis, interpretation, and quality evaluation of registries created to increase understanding of patient outcomes. For the purposes of this guide, a patient registry is an organized system that uses observational study methods to

collect uniform data (clinical and other) to evaluate specified outcomes for a population defined by a particular disease, condition, or exposure, and that serves one or more predetermined scientific, clinical, or policy purposes. A registry database is a file (or files) derived from the registry. Although registries can serve many purposes, this guide focuses on registries created for one or more of the following purposes: to describe the natural history of disease, to determine clinical effectiveness or costeffectiveness of health care products and services, to measure or monitor safety and harm, and/or to measure quality of care. Registries are classified according to how their populations are defined. For example, product registries include patients who have been exposed to biopharmaceutical products or medical devices. Health services registries consist of patients who have had a common procedure, clinical encounter, or hospitalization. Disease or condition registries are defined by patients having the same diagnosis, such as cystic fibrosis or heart failure. The User's Guide was created by researchers affiliated with AHRQ's Effective Health Care Program, particularly those who participated in AHRQ's DEcIDE (Developing Evidence to Inform Decisions About Effectiveness) program. Chapters were subject to multiple internal and external independent reviews.

#### **Phoenix Leadership for Business**

### The Hospital Executive's Guide to Physician Staffing

And Improving Organization
Hospitals and health systems are facing many challenges, including shrinking reimbursements and the need to improve patient safety and quality. A growing number of healthcare organizations are turning to the Lean management system as an alternative to traditional cost cutting and layoffs. "Kaizen," which is translated from Japanese as "good change" or "change for the better," is a core pillar of the Lean strategy for today's best healthcare organizations. Kaizen is a powerful approach for creating a continuously learning and continuously improving organizations. A Kaizen culture leads to everyday actions that improve patient care and create better workplaces, while improving the organization's long-term bottom line. The Executive Guide to Healthcare Kaizen is the perfect introduction to executives and leaders who want to create and support this culture of continuous improvement. The Executive Guide to Healthcare Kaizen is an introduction to kaizen principles and an overview of the leadership behaviors and mindsets required to create a kaizen culture or a culture of continuous improvement. The book is specifically written for busy C-level executives, vice presidents, directors, and managers who need to understand the power of this methodology. The Executive Guide to Healthcare Kaizen shares real and practical examples and stories from leading healthcare organizations, including Franciscan St. Francis Health System, located in Indiana. Franciscan St. Francis' employees and physicians have implemented and documented 4,000 Kaizen improvements each of the last three years,

softer benefits for patients and staff. Chapters cover topics such as the need for Kaizen, different types of Kaizen (including Rapid Improvement Events and daily Kaizen), creating a Kaizen culture, practical methods for facilitating Kaizen improvements, the role of senior leaders and other leaders in Kaizen, and creating an organization-wide Kaizen program. The book contains a new introduction by Gary Kaplan, MD, CEO of Virginia Mason Medical Center in Seattle, Washington, which was named "Hospital of the Decade" in 2012. The Executive Guide to Healthcare Kaizen is a companion book to the larger book Healthcare Kaizen: Engaging Front-Line Staff in Sustainable Continuous Improvements (2012). Healthcare Kaizen is a longer, more complete "how to" guide that includes over 200 full color images, including over 100 real kaizen examples from various health systems around the world. Healthcare Kaizen was named a recipient of the prestigious Shingo Professional Publication and Research Award. Check out what the experts at the Franciscan St. Francis Health System have to say about Healthcare Kaizen. h ttp://www.youtube.com/watch?v=XcGmP5gLEPo&feat ure=c4-overview&list=UU7jiTxn4nkMzOE5eTbf0Upw

#### **Healthcare Executive Compensation**

The Executive Guide to Understanding and Implementing Baldrige in Healthcare: Evidence-Based Excellence(r) by Glenn Bodinson and Kay Kendall shows you how to improve your healthcare organization faster than the competition and gives you a way to sustain every improvement. The book

includes a senior leader planning phase that not only defines the transformation for the organization, but also designs the nine essential systems that must be in place in order for the organization to be successful. Innovative and exciting, The Executive Guide to Understanding and Implementing Baldrige in Healthcare offers the prescription for success as never before. How can healthcare organizations best excel? Most often they use the Malcolm Baldrige Criteria for Performing Excellence to improve their operations. But this method can take years to implement and achieve the desire results. Now, in The Executive Guide to Understanding and Implementing Baldrige in Healthcare: Evidence-Based Excellence(r), Glenn Bodinson and Kay Kendall introduce a new approach, Evidence-Based Excellence(r) which can save time, money, and help organizations reach peak performances. The authors have worked with hundreds of applicants on the Performance Excellence journey, including 15 Baldrige Award recipients and 35 state level award winners. Identifying a set of common best practices, this book identifies what works and what doesn't. From role model strategies to assessments, processes, and best practices, the approach has proven effective whether an organization is just starting out, is on its way to success, or is accomplished in Performance Excellence. Written for healthcare leaders, The Executive Guide to Understanding and Implementing Baldrige in Healthcare focuses on nine essential systems that cut across the seven categories of Baldrige Criteria. While other books focus on large healthcare systems, this one features examples and case studies that show an incredible range of different  $\frac{Page}{Page}$  14/30

kinds of healthcare organizations. A breakthrough approach that is as practical as it is exciting, The Executive Guide to Understanding and Implementing Baldrige in Healthcare offers a proven approach to improving healthcare, which can not only help you improve faster but stay ahead of the competition.

#### **Diversity on the Executive Path**

"This book is about the lived experiences on the executive path of 12 racially and ethnically diverse hospital and health system CEOs. It is based on interviews. It seeks to learn from the collective wisdom of all the executives to provide a unique glimpse, from their perspectives, into what it takes to navigate the challenges and opportunities of the executive path to the C-suite"--

#### The Healthcare Executive's Guide to Effective Interim Leadership

Marketing is more than a television ad for a new birthing center or press coverage of a health fair. Marketing is reputation management. Marketing has become increasingly important to all healthcare managers, not just marketers, and only senior management can ensure that any marketing plan faithfully reflects the organization's image and strategic thrust. This book explains what marketing is, what it can contribute to your organization, how it is done, and how it is measured. This straightforward guide will help you become a better marketer--not in the sense of developing marketing campaigns but

using marketing to shape and control your organization's reputation. Topics covered include: The marketing process The senior manager's role in marketing Marketing research and planning The dollars and sense of marketing Market positioning and strategy development The promotional toolbox The changing marketing paradigm Measuring the effectiveness of marketing

#### The Executive Guide to Healthcare Kaizen

Executive Functions in Health and Disease provides a comprehensive review of both healthy and disordered executive function. It discusses what executive functions are, what parts of the brain are involved. what happens when they go awry in cases of dementia, ADHD, psychiatric disorders, traumatic injury, developmental disorders, cutting edge methods for studying executive functions and therapies for treating executive function disorders. It will appeal to neuropsychologists, clinical psychologists, neuroscientists and researchers in cognitive psychology. Encompasses healthy executive functioning as well as dysfunction Identifies prefrontal cortex and other brain areas associated with executive functions Reviews methods and tools used in executive function research Explores executive dysfunction in dementia, ADHD, PTSD, TBI, developmental and psychiatric disorders Discusses executive function research expansion in social and affective neuroscience, neuroeconomics, aging and criminology Includes color neuroimages showing

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executive function brain activity

#### **Unequal Treatment:**

#### The Healthcare Executive's Guide to Urgent Care Centers and Freestanding Eds

Surgical services carry some of the highest risks and rewards of all healthcare specialties. They also present specific challenges. Those unfamiliar with the surgical suite's inner workings may struggle to lead and manage this complex and often isolated department. The Healthcare Executive's Guide to Navigating the Surgical Suite: A Roadmap to the OR and Perioperative Services provides experienced and novice healthcare leaders with the information, leadership structures, and practical strategies needed to successfully oversee both patient outcomes and balance sheets. This book covers contemporary market realities, business challenges, labor requirements, and clinical and operational complexities as it points leaders toward the most pressing issues in strategic surgical services leadership.

#### **Healthcare Governance**

The Institute of Medicine study Crossing the Quality Chasm (2001) recommended that an interdisciplinary summit be held to further reform of health professions education in order to enhance quality and patient Page 17/30

safety. Health Professions Education: A Bridge to Quality is the follow up to that summit, held in June 2002, where 150 participants across disciplines and occupations developed ideas about how to integrate a core set of competencies into health professions education. These core competencies include patientcentered care, interdisciplinary teams, evidencebased practice, quality improvement, and informatics. This book recommends a mix of approaches to health education improvement, including those related to oversight processes, the training environment, research, public reporting, and leadership. Educators, administrators, and health professionals can use this book to help achieve an approach to education that better prepares clinicians to meet both the needs of patients and the requirements of a changing health care system.

#### Tyler's Guide

Racial and ethnic disparities in health care are known to reflect access to care and other issues that arise from differing socioeconomic conditions. There is, however, increasing evidence that even after such differences are accounted for, race and ethnicity remain significant predictors of the quality of health care received. In Unequal Treatment, a panel of experts documents this evidence and explores how persons of color experience the health care environment. The book examines how disparities in treatment may arise in health care systems and looks at aspects of the clinical encounter that may contribute to such disparities. Patients' and providers'

attitudes, expectations, and behavior are analyzed. How to intervene? Unequal Treatment offers recommendations for improvements in medical care financing, allocation of care, availability of language translation, community-based care, and other arenas. The committee highlights the potential of cross-cultural education to improve provider-patient communication and offers a detailed look at how to integrate cross-cultural learning within the health professions. The book concludes with recommendations for data collection and research initiatives. Unequal Treatment will be vitally important to health care policymakers, administrators, providers, educators, and students as well as advocates for people of color.

#### The Healthcare Executive's Simple Guide to FMV

Thirty plus years of retained executive search at the C-level and more than 3500 personal interviews have given J. Larry Tyler a unique perspective on how to change jobs in healthcare. This fourth edition of Tyler's Guide takes you from the beginning to the end of the job change process. Resume preparation, cover letters, networking, and interviews are handled in depth. Tyler intersperses his commentary with real-life examples of executives who have followed his advice and advanced their careers. This edition has been updated with current practices and trends that will advance the reader to the front of the line in the competitive employment marketplace. Topics include: Making the transition from the military Breaking

through the glass ceiling Moving beyond racial barriers Charting a new course as a physician executive Maintaining sources of support

### The Executive's Guide to Controlling Health Care and Disability Costs

With millions of dollars riding on a hospital's quality and patient satisfaction scores, hospitals and physicians need to work together to succeed. But how best to align? The Healthcare Executive's Guide to Physician-Hospital Alignment is an essential resource to develop your own roadmap, overcome common roadblocks, and choose the right alignment model and strategies for each service line. This comprehensive look at the drivers of physicianhospital alignment will help you and your organization: \* Understand key drivers of alignment from the physician and hospital perspective \* Identify common roadblocks and challenges of various physician- hospital alignment strategies \* Examine alignment models \* Create alignment strategies based on service line

### The Healthcare Executive's Guide to Aco Strategy

The Hospital Executive's Guide to Emergency Department Management, Second Edition

### Executive Functions in Health and Disease

A glossary at the end of the book clarifies IT jargon. A list of references and websites will point you toward additional information.

#### **Managing Healthcare Ethically**

Advances in medical, biomedical and health services research have reduced the level of uncertainty in clinical practice. Clinical practice guidelines (CPGs) complement this progress by establishing standards of care backed by strong scientific evidence. CPGs are statements that include recommendations intended to optimize patient care. These statements are informed by a systematic review of evidence and an assessment of the benefits and costs of alternative care options. Clinical Practice Guidelines We Can Trust examines the current state of clinical practice guidelines and how they can be improved to enhance healthcare quality and patient outcomes. Clinical practice guidelines now are ubiquitous in our healthcare system. The Guidelines International Network (GIN) database currently lists more than 3,700 guidelines from 39 countries. Developing guidelines presents a number of challenges including lack of transparent methodological practices, difficulty reconciling conflicting guidelines, and conflicts of interest. Clinical Practice Guidelines We Can Trust explores questions surrounding the quality of CPG development processes and the establishment of standards. It proposes eight standards for developing

trustworthy clinical practice guidelines emphasizing transparency; management of conflict of interest; systematic review--quideline development intersection; establishing evidence foundations for and rating strength of guideline recommendations; articulation of recommendations; external review; and updating. Clinical Practice Guidelines We Can Trust shows how clinical practice guidelines can enhance clinician and patient decision-making by translating complex scientific research findings into recommendations for clinical practice that are relevant to the individual patient encounter, instead of implementing a one size fits all approach to patient care. This book contains information directly related to the work of the Agency for Healthcare Research and Quality (AHRQ), as well as various Congressional staff and policymakers. It is a vital resource for medical specialty societies, disease advocacy groups, health professionals, private and international organizations that develop or use clinical practice guidelines, consumers, clinicians, and payers.

#### The Hospital Executive's Guide to Emergency Department Management

The Hospital Executive's Guide to Physician Staffing helps answer a question that healthcare analysts and policymakers have debated for nearly 30 years: How many physicians do we need?

#### Clinical Practice Guidelines We Can Trust

# Read PDF The Executive Guide To Healthcare Kaizen Leadership For A Continuously Learning And Improving Organization Tyler's Guide

When your healthcare organization has critical leadership vacancies, how do you effectively: \* Balance patient quality care and satisfaction with the budget? \* Maintain CMS and TIC regulatory compliance standards? \* Maintain hospital margins (already diminishing and under increasing pressure) when the cost associated with turnover, recruiting, replacement and lower productivity can have dramatic and profound financial implications?\* Stay on plan for your strategic improvement goals?\* Keep staff engagement at the highest level when leadership vacancies and staff shortages have increased employee workloads, responsibilities, and overtime hours to the stretching point?It's hard to deliver quality care and financial results for your community and hospital when your organization is understaffed, has critical unfilled leadership vacancies, or doesn't have the skilled professionals to accomplish your mission - or even to staff your daily required operations. Healthcare organizations typically plan for a four- to six-month leadership hiring process. It often takes longer. Why? Because it's imperative for you to find the right person for your organization - a perfect match of skills, capabilities, experience, cultural fit, and proven results. But this intervening timeframe can lead to long-term negative consequences, including loss of focus on transformative care initiatives and strategic goals. So, for creative and visionary healthcare leaders, what's the answer to this conundrum?INTERIM HEALTHCARE LEADERS. Based on proven principles and practices

this guide reveals how to use the on-demand intellectual capital, experience, expertise and changeagent capabilities of professional interim healthcare leaders in your organization.

#### Registries for Evaluating Patient Outcomes

This guide has been developed to provide basic information on nearly every type of transaction or compensation arrangement that must adhere to the fair market value (FMV) standard.

# The Healthcare Executive's Guide to Navigating the Surgical Suite: A Roadmap to the OR and Perioperative Services

#### **Health Professions Education**

As knowledgeable clinicians and professionals, hospitalists have the ability to make major contributions to quality, patient safety, resource utilization, and patient flow. Is your organization realizing the full benefits of hospital medicine? Use the strategies and tools in this book to develop, implement, and sustain a successful hospitalist program. Strategic planning for your hospitalist program The first half of the book provides a strategic perspective on hospital medicine. It explains how to evaluate return on investment, summarizes high-level

dos and don'ts, and presents an overview of legal and contracting considerations. Best practices for managing your hospital medicine group The second part of the book focuses on the details of implementing and sustaining a successful hospital medicine program. It covers a wide range of topics including compensation and performance management, communications, staffing, the role of the medical director, information systems, and billing revenue.

#### The Executive's Guide to Health and Fitness

Ethical dilemmas are common in healthcare management. Although there is no handbook providing absolute solutions to ethics challenges, healthcare leaders can seek guidance and insight from others who have tackled similar issues. Managing Healthcare Ethically provides advice and inspiration from healthcare executives, ethicists, scholars, educators, and consultants. This collection of ethics columns from Healthcare Executive magazine will guide healthcare managers and executives in making personal and organizational decisions. This edition includes more than forty new columns and focuses on four ethics areas: ethical leadership issues, organization and management ethics issues, clinical ethics issues, and ethics committees and programs. This guidebook also contains ethics tools and resources from the American College of Healthcare Executives (ACHE), including the revised Code of Ethics, ethics policy statements,

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#### The Executive's Guide to Electronic Health Records

Get the knowledge needed to serve as an effective Medical Executive Committee Member and fulfill the role well. "The MEC Essentials Handbook "breaks down the medical executive committee role to facilitate understanding of the responsibilities and strategies for being an exemplary committee member. Oftentimes physicians end up in a leadership position without really knowing what the job entails and what they are meant to accomplish. This handbook can be used as a comprehensive guide for physician leaders throughout their appointment, providing them with the necessary skills and knowledge they may not have received as part of their medical school training and residency. Plus, to make staff training easy, this handbook includes a customizable PowerPoint(R) presentation highlighting key takeaways covered in the handbook. Benefits of "The MEC Essentials Handbook: " Earn CE and certification credits Assess, document, and comply with The Joint Commission's core competencies Verify the competence of advance practice professionals and allied health professionals Understand the role of physician leaders in focused professional practice evaluation (FPPE), ongoing professional practice evaluation (OPPE), and peer review Overcome challenges presented by low- and no-volume providers and legal issues such as negligent credentialing Avoid costly, time-consuming fair

hearings Oversee professional conduct and confront disruptive behavior What's inside: Compare and contrast the roles and responsibilities of the medical staff, management, and board Describe the dimensions of physician performance Explain the role of MEC as oversight for the credentialing and privileging committee Explain the role of MEC as oversight for the peer review, quality, and patient safety committees Describe the MEC's role in overseeing disruptive physician behavior, according to the law and Joint Commission standards Identify the seven factors of successful medical staff development planning Derive strategies to streamline MEC meetings Table of Contents Chapter 1: Roles and responsibilities of the medical staff, management, and board Chapter 2: The Power of the Pyramid: How to achieve great physician performance Chapter 3: The MEC's role in credentialing and privileging Chapter 4: The MEC's role in peer review, quality, and patient safety Chapter 5: The MEC's role in managing professional conduct Chapter 6: The MEC's role in strategic collaboration with the hospital Chapter 7: Effective MEC meetings

### The Healthcare Executive's Guide to Physician-Hospital Alignment

HealthCare Information Security and Privacy Practitioners (HCISPPSM) are the frontline defense for protecting patient information. These are the practitioners whose foundational knowledge and experience unite healthcare information security and privacy best practices and techniques under one

credential to protect organizations and sensitive patient data against emerging threats and breaches. The Official (ISC)2 (R) Guide to the HCISPPSM CBK (R) is a comprehensive resource that provides an indepth look at the six domains of the HCISPP Common Body of Knowledge (CBK). This guide covers the diversity of the healthcare industry, the types of technologies and information flows that require various levels of protection, and the exchange of healthcare information within the industry, including relevant regulatory, compliance, and legal requirements. Numerous illustrated examples and tables are included that illustrate key concepts, frameworks, and real-life scenarios. Endorsed by the (ISC)(2) and compiled and reviewed by HCISPPs and (ISC)(2) members, this book brings together a global and thorough perspective on healthcare information security and privacy. Utilize this book as your fundamental study tool in preparation for the HCISPP certification exam.

#### **Marketing Matters**

#### Management on the Mend

"This guide provides a step-by-step approach to capital allocation and managemente that can be used in all healthcare organizations - from small community hospitals to large healthcare systems. Learn how to overcome many common challenges, including accurately calculating capital availability, determining the metrics to be used to review projects,

defining decision-making authority, and integrating decisions into your organization's strategic and financial planning process. Real-life examples illustrate how to apply best-practice capital management in a variety of settings."--BOOK JACKET.

ROMANCE ACTION & ADVENTURE MYSTERY & THRILLER BIOGRAPHIES & HISTORY CHILDREN'S YOUNG ADULT FANTASY HISTORICAL FICTION HORROR LITERARY FICTION NON-FICTION SCIENCE FICTION